

Robert Finegold

Subject: Testimonial

-----Original Message-----

From: Rima Farah [mailto:rimafarah@hilton.com]

Sent: 12 March 2014 11:46

To: Robert Finegold

Subject: Testimonial

Dear Sirs,

I just wanted to let you know that Robert was great, he arrived promptly and proved to be a nice, efficient and helpful person with sensible suggestions and a great deal of experience. When you leave so much to the agent and they do that extra bit, it really counts.

Kind regards,

Rima Farah